Het Wijnhuis: OmniChannel Retailing & Logistics with Sunrise

In March 2014, Het Wijnhuis acquired the Wincor Nixdorf Beetle iPOS+ to develop a new sales kiosk for its customers. The Sunrise eKiosk solution is browser based, fully HTML5, responsive and supporting local storage so that it will keep running even when the internet connection is lost.

Het Wijnhuis Antwerpen

Het Wijnhuis

Het Wijnhuis is a market leader in importing and distributing more than 1.000 wines from more than 100 domains all over Europe.

As a wholesaler it supplies wines and accessories to professional food service companies and restaurants and as a retailer it services private consumers through its chain of wine stores and its online shop.

Het Wijnhuis is an early adopter of the fully integrated Sunrise platform, managing its supply chain from winery up to the happy end-user.

More information: www.hetwijnhuis.be

Supply Chain

Het Wijnhuis has implemented its complete supply chain management with Sunrise. The Sunrise system integrates all operations: purchasing from wineries, receipt and storage at the central warehouse, order picking and delivery to B2B and B2C customers, replenishment of the shops as well as OmniChannel Sales using the Sunrise ePos and eShop solutions. With the help of Sunrise, Het Wijnhuis now runs a fast and cost efficient supply chain with portals for collaboration with its business partners.
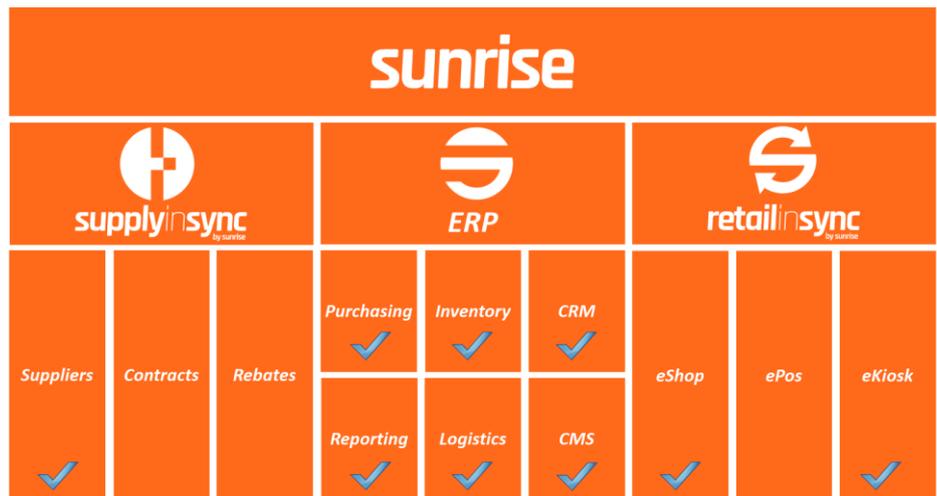
Sunrise cloud platform

Sunrise is an ERP platform, with fully integrated software modules to manage OmniChannel retail operations. Sunrise is pure cloud, Software as a Service (SaaS). All data and processes reside and run safe and secure in Sunrise data centers. Business continuity is guaranteed with continuous backup and replication services. Sunrise is web-based, only a web browser is needed to run it. Sunrise software is hardware independent and works on all devices like smartphones, smart TVs, tablets, laptop and desktop computers on operating systems like Windows, OSX, Linux, IOS, and Android.

Sunrise software modules are grouped into three clusters:

- Supply-in-sync
- Enterprise Resource Planning
- Retail-in-sync

The ERP cluster contains the core business solutions, Supply-in-sync cluster concerns "Inbound" and Retail-in-sync concerns "Outbound" modules. Het Wijnhuis uses a broad range of Sunrise modules.

Sunrise eKiosk

The Sunrise eKiosk is an integral part of Retail-In-Sync, Sunrise's OmniChannel solution. It offers real-time transparency of stock levels of the central warehouse and the various Smaakpunt locations.

Thanks to local storage techniques the eKiosk will keep running even when the internet connection gets lost. Important advantages of the Sunrise eKiosk are:

- Keeps running when internet connection gets lost
- Secure cloud data storage, with continuous backup and replication
- Web-based, no need to install software
- Hardware independent
- Fast deployment
- Very scalable
- Synchronized with ePos and eShop solutions
- Fully integrated with content and customer management, order fulfilment and logistics
- Low TCO and high ROI

Selected hardware

Intensive use in retail operations requires very robust and well-designed user friendly and certified hardware. This that is why the **Wincor Nixdorf** Beetle iPOS+ was selected and delivered by **ScanSource**.

Contact us!

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